

## Consumer Arbitration Program for Motor Vehicles (CAP-Motors) Application for Ford Powershift Transmission Settlement

(Please type or print clearly)

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, ZIP \_\_\_\_\_

Phone: \_\_\_\_\_ (Home) \_\_\_\_\_ (Work) \_\_\_\_\_ Other, please specify)

Email: \_\_\_\_\_

Vehicle Identification Number (VIN): \_\_\_\_\_

Vehicle Model: \_\_\_\_\_ Year: \_\_\_\_\_ Vehicle Purchased New  Used

Date purchased: \_\_\_\_\_ Mileage at time of purchase: \_\_\_\_\_ Current Mileage: \_\_\_\_\_

Do you currently own the vehicle? Yes  No  If no, on what date was the vehicle sold? \_\_\_\_\_

Selling Dealer: \_\_\_\_\_ City/State: \_\_\_\_\_

Servicing Dealer(s): \_\_\_\_\_ City/State: \_\_\_\_\_

1. Involved Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

2. Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

3. Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

**Please attach additional pages if necessary. Please attach readable COPIES of repair orders.**

What do you want done to resolve your concern: \_\_\_\_\_

\_\_\_\_\_

In this program the Arbitrator's decision is binding on Ford Motor Company once it is accepted by the consumer. The Arbitrator's decision regarding a claim for repurchase or replacement is binding on Ford once you accept it. If you reject the decision, you may appeal, but you must pay the fee for the appeal. If you prevail on the appeal, Ford will reimburse the fee. Neither the Administrator nor the Arbitrator involved in a hearing under this program is a necessary or proper party in judicial proceedings relating to the arbitration. Parties to an arbitration shall be deemed to have consented that neither the Administrator nor the Arbitrator shall be liable to any party in any action for damages or injunctive relief for any act or omission in connection with an arbitration under this program.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_